



## Frequently Asked Questions

**Q1: What is my contribution used for?**

A: 100% of your (BFP) contributions have been designated for the support and fulfillment of our Vision.

**Q2: Why is providing an accurate email address for each contributor so important?**

A: An accurate email address is used to identify your contribution and to send you your electronic receipts. Please do NOT use the same email address for different users if at all possible.

**Q3: How can I be assured that my online giving is secure?**

A: Our payment provider securely processes more than 13 billion dollars annually for more than 30,000 churches, schools and other faith-based organizations nationwide. They have served the industry for more than 20 years and have been endorsed by several major denominations. Our provider only collects the information necessary to perform services requested by their clients. Once this information is collected, it is safeguarded within the system and used only when needed to fulfill client requests.

**Q4: What receipts can I expect to receive after contributing?**

A: You will receive an electronic receipt via email immediately after becoming a Partner. You will also receive a contribution statement at the end of the year from the national office for your records.

**Q5: At what level of giving will I receive a Partnership Pin?**

A: You will receive a By Faith Partner pin when committing at least \$25.00 per-month or \$300 per-year for three years.

**Q6: What if I need to change my commitment?**

A: Partners can login to their account using their password and edit their commitment at any time or they may contact the National Headquarters to request any changes.

**Q7: How do I donate with a check or cash?**

A: The most secure and convenient way to contribute is with a credit card or electronic check. However, you may make one-time or recurring donations at your local church.

**Q8: Why is giving through the Donation screen on [cogbf.org](http://cogbf.org) strictly prohibited?**

A: The "Donation" screen on [cogbf.org](http://cogbf.org) is used specifically to deposit contributions into the General Church Fund. Contributions to the By Faith Partners site goes directly into the partner's fund.

**Q9: Which "start and end dates" should I use?**

A: You can sign-up at [partners.cogbf.org](http://partners.cogbf.org) immediately and set your withdrawals to start at a date you choose. Some partners may choose to set their contribution date and frequency based on their income schedule.

**Q10: Where can I read more about how this program works and get additional materials?**

A: Visit [www.partners.cogbf.org](http://www.partners.cogbf.org)